

matrixsldomains.com

Matrix Business Solutions Ltd.
8 Steward Street
P.O. Box 729
Freetown
Sierra Leone

Account Cancellation Form

Please use this form to cancel your account with matrixsldomains.com. Your account will be removed from our server, and final billing will be computed on the date that we receive your signed cancellation. This form must be faxed or returned to us via postal mail or courier

Customer & Account Information

Customer Name

Address

Address Line 2

City

Post Code

Telephone No.

Email address

Primary Domain Name

Reason for cancellation:

I hereby request that MATRIXSLDOMAINS.COM. cancel my web hosting account for the domain name and account number listed above. I agree that I am obligated to pay for my account up to the date on which MATRIXSLDOMAINS.COM receives this form, unless this form is received within the first 30 days from the date I originally signed up for my account. If I currently owe MATRIXSLDOMAINS.COM. any funds in compensation for hosting my account to this date, I will receive and agree to immediately pay a final invoice, which shall be pro-rated to the date of cancellation. In order to avoid a collection fee, this final invoice must be paid within 30 days of account removal. If I have paid for time beyond the date of cancellation, I understand that MATRIXSLDOMAINS.COM. will refund the unused portion of that pre-payment. MATRIXSLDOMAINS.COM will issue a refund cheque and send it via registered mail or courier. Refunds will be made within 15 days of the date of cancellation.

I understand that by requesting this cancellation, I am authorizing MATRIXSLDOMAINS.COM to remove all files and folders that are contained within my web site account on their servers. This removal includes all web files, ftp files, scripts and email mailboxes and the messages contained therein. I understand that I should download all such files to my own local computer before submitting this cancellation, or else those files may be lost. I understand that once MATRIXSLDOMAINS.COM has removed the files from their servers they cannot be recovered or retrieved.

Signature:

Date:

This form must be FAXED back to +232 33 779677. Or you send it by REGISTERED MAIL or COURIER to the Cancellation Address at the top of this form.